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12/12/2011

To whom it may concern,

For the last two years Clark Public Utilities (CPU) has ran an ARRA funded energy efficiency grant that focuses on weatherizing moderate income homes in Clark County Washington. For each year of this two year program we have gone out to bid to select a contractor to perform the residential weatherization work. Both years, 2010 and 2011, Richart Family Inc. won the bid and has been our sole residential contractor.

In terms of both customer service and quality of work Richart Family Inc. has exceeded our expectations. Customer service is very important to CPU and it is clear to me based on the last two years that it is equally important to Richart. I've had several customers send me letters after the work is completed at their home complimenting Richart on excellent service and professionalism. To date, Richart has completed over 200 residential weatherization retrofits for CPU's energy efficiency grant and has not failed one single inspection. Their quality of work is superb; they never cut corners and they do the job right even if that means additional effort.

Richart's administrative staff is equally up to running the admin side of a large project. They have excelled in preparing complex paperwork for this program; L&I payroll reports, Davis Bacon forms and reports and detailed accurate invoice packets (with all relevant paperwork: lead forms, asbestos forms, estimated bids, PTCS paperwork, etc.).

Richart Family Inc. was a true asset to our program here at CPU. We would recommend their services to any interested organizations. Please feel to call me at (360) 992.3365 for any additional information regarding Richart's work at CPU.

Best Regards,

*M. Babbitts* 12/12/11

Matt Babbitts